

AKHIGBE FAVOUR NAOMI

Benin City, Edo State

akhigbefavourbose04@gmail.com | 09071192784

Professional Summary

Highly motivated and results-driven individual with strong experience in sales, customer service, and education. Known for building rapport with customers, resolving concerns efficiently, and contributing to business growth. Passionate about helping organizations meet targets while providing exceptional service.

Objective

To contribute meaningfully to a progressive organization by leveraging my communication and marketing skills to drive performance, foster customer loyalty, and support business development initiatives.

Work Experience

Sales Executive - DECO Ventures (2017)

- Handled customer complaints and provided effective solutions
- Showcased products to increase sales and meet daily targets
- Delivered insights to management based on customer feedback

Class Teacher - Living Gate Montessori Schools (2019)

- Encouraged student development with creativity and patience
- Strengthened parent-teacher and student-teacher relationships
- Supported academic and moral growth of students

Customer Service Representative - Food Yard (2022)

- Resolved issues via phone, email, chat & social media
- Handled payments, complaints, and tracked feedback
- Maintained client loyalty and service satisfaction

Education

Ambrose Alli University, Edo State

Bachelor of Science in Microbiology - 2020 to 2024

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Skills

- Strong verbal and written communication
- Sales, negotiation and upselling
- Active listening and empathy
- Customer conflict resolution
- Social media and basic digital marketing knowledge
- Positive, team-player attitude

Reference

Mrs. Akhigbe Bose

Head of Housekeeping, Idimu Health Center

08105466909