

RAPHAEL KEHINDE PETER

Data Analyst | Technical Support Specialist | Operations Professional

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ABOUT ME

Results-oriented graduate with a Higher National Diploma (HND) in Physics with Electronics (Distinction) and a National Diploma (ND) in Science Laboratory Technology, offering a strong foundation in data analysis, laboratory operations, technical support, scientific research, and customer service. Experienced in supporting laboratory activities and delivering excellent customer experiences in fast-paced environments. Proficient in Microsoft Office Suite, internet research, AI productivity tools, and data management, with strong analytical, communication, and problem-solving abilities. Recognized for adaptability, attention to detail, and a commitment to continuous learning.

EDUCATION

Federal Polytechnic Offa

Higher National Diploma (HND), Physics with Electronics — Distinction | 2025

National Diploma (ND), Science Laboratory Technology | 2022

WORK EXPERIENCE

Sales Attendant — Hillspring Hotel and Suites

- Delivered exceptional customer service while ensuring a positive client experience.
- Processed customer transactions accurately and efficiently.
- Assisted with inventory management and stock monitoring.
- Handled customer inquiries professionally and resolved issues promptly.
- Worked collaboratively with team members to achieve daily operational goals.

Industrial Trainee (Physics Laboratory) — Federal Polytechnic Offa

4-month Industrial Training Program | 2022

- Supported routine laboratory activities and assisted with practical experimental procedures.
- Handled laboratory equipment and materials responsibly while following established safety practices.
- Recorded observations and maintained accurate laboratory documentation.
- Assisted with basic technical troubleshooting and equipment checks.
- Maintained an organized and safe laboratory environment.

SKILLS

- HSE Awareness & Safe Work Practices
- Technical Documentation & Record Management
- Customer Service Excellence
- Attention to Detail & Analytical Thinking
- Teamwork, Professional Communication & Time Management
- Microsoft Excel, Word & PowerPoint; Google Workspace
- Internet Research, Data Entry & Data Management
- Basic Electronics; AI Productivity Tools (ChatGPT, Claude & Gemini)

LANGUAGES

English: Fluent | Yoruba: Fluent | Idoma: Conversational