

ADAMS OLAYEMI IBRAHEEM

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Summary

A motivated and hardworking graduate of English Language Education with experience in teaching, customer service, sales, and filling station operations. Possesses strong communication, interpersonal, organizational, and problem solving skills, with a proven ability to adapt quickly, work effectively in a team, and handle responsibilities professionally. Passionate about education, customer service, and continuous learning, with a strong commitment to contributing positively to organisational goals while building a successful professional career.

Skills

- Communication Skills
- Time Management
- Problem Solving
- Interpersonal Skills
- Operational Oversight
- Customer Service Operations
- Fuel Inventory Control
- Teamwork & Collaboration
- Leadership
- Adaptability
- Customer Engagement
- Retail Sales
- Point of Sale Systems
- Operational Support

Experience

FILLING STATION ATTENDANT | 02/2022 - 01/2023

Juniwad filling station - Ilorin, NG

- Facilitated fuel purchases, ensuring customer satisfaction through attentive service.
- Attended to customers promptly, professionally, and courteously.
- Contributed to daily fuel sales and streamlined station operations for optimal performance.
- Managed responsibilities to ensure smooth operations accurately and efficiently.
- Maintained cleanliness, order, and safety within the work environment.
- Worked collaboratively with colleagues to ensure smooth operations.
- Exhibited reliability and teamwork, enhancing customer service experience.

SALES/SHOP ASSISTANT | 12/2020 - 11/2021

Textile industry - Ilorin, Nigeria

- Guided customers in selecting suitable fabrics and products based on their needs.
- Provided friendly, professional, and attentive customer service.
- Handled sales transactions and responded effectively to customer enquiries.
- Built and maintained positive relationships with customers.
- Assisted with stock arrangement, organization, and product display.
- Supported smooth day-to-day shop operations and maintained a tidy environment.
- Demonstrated strong communication, honesty, reliability, and teamwork.

TEACHER | 09/2019 - 10/2020

Al hamdy Primary school - Ilorin, NG

- Prepared and delivered lessons based on students' learning needs.
- Developed engaging learning activities to enhance classroom participation.
- Taught and supported students in their academic development.
- Assisted students in improving their communication and academic skills.
- Monitored students' participation, performance, and academic progress.
- Maintained a positive, respectful, and supportive classroom environment.
- Collaborated effectively with colleagues and school management.

Education and Training

Usmanu Danfodiyo University Sokoto State - Sokoto , Nigeria | Bachelor of Arts

Education English , 04/2023 - 09/2026