



FAVOUR IDARA RICHARD

Address: No. 1, Olajesu Street, Elijah Bus Stop, Ogun State

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Date of Birth:

23rd May, 1999

Sex:

Female

Marital Status:

Single

State of Origin:

Akwa-Ibom

Local Govt.:

Essien Udim

Nationality:

Nigeria

Religion:

Christianity

CAREER OBJECTIVES:

To add value to an organization with my experience as a Storekeeper. Constantly working hard to ensure that guests and customers' Expectations are met, and their time being served is same as memorable experience.

EDUCATION:

2002–2009

Wisdomlas Nur/Pry School

Ejigbo, Lagos

First School Leaving Certificate (FSLC)

2010–2016

Famousland College

Abaranje, Lagos

Senior Secondary School Certificate (SSCE)

2021–2022

Lagos State University

Badagry, Lagos

Diploma in Microbiology

EXPERIENCE:

2016-2017

Rosa Fast Food & Eatery.

Ikotun, Lagos State

Position: Sales Attendant

Responsibilities:

- Developed and maintained positive working relationship with customers and coworkers.
- Ensured that clients and customers receive The highest level of sales and operational customer service.
- Provided information on specials, menu signature and monthly rotating.
- Appropriately suggested additional items to customers to improve restaurants sales.

2017

Grace James Fast Food & Eatery

Powerline Egbeda, Lagos

Position: Sales Attendant

Responsibilities:

- Presented menu to patrons and answered questions about menu items, making recommendations upon request.
- Setups, including putting out table clothes, placing sittings and arranging tables.
- Checked with customers to ensure that they are enjoying their meals and take action to correct any error.
- Removed dishes and glasses from tables and counters and take them to the kitchen for cleaning.

2018–2021

Eden Scents Organization

14, Adebayo Dorothy Street, Lekki Phase I, Lagos

Position: CSO (Chief Sales Officer)

Responsibilities:

- Memorized entire line of company products and services, including prices and special documents.
- Maintained a client focused mindset, earning a 94% customer satisfaction score in 2021.
- Established, developed and maintained positive business and customer relationship.
- Remained calm even during moment of customer dissatisfaction.
- Engaged new clients through calls, email and in person contact.

Aug.2022–Apr.2023

Mega Chicken, Ikota Ajah, Lagos

Position: Cashier and Attendant

Responsibilities:

- Welcome customers, process customers' order and record them in the restaurant database.
- Place food orders in the appropriate bags and boxes.
- Accept cash, return the correct change and issue end of each work shift.
- Tally money in cash drawer at the and end of each work shift.

May 2023 - Oct, 2023

Chopnownow Restaurant

No 14b Adeola Hopewell. VI

Position: Customer Service Attendant.

Responsibilities:

- Answering questions about a restaurant's products or services
- Processing orders and transactions
- Handling customer complaints
- Providing proactive customer outreach
- Collecting and analyzing customer feedback.

INTEREST:

Listening to podcasts.

REFEREE:

Mrs. Rose

Tel: 08030831824