



NWISE
VIVIAN
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CONTACT

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📍 No. 23 behind Next Jahi, Abuja
Nigeria

EDUCATION

Delta state university
Bachelor of Chemistry Education
2016 - 2020

Egbudu Mixed Sec. Sch. Delta
2009 - 2015

SKILLS

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Leadership

LANGUAGE

English, Hausa Basic
Igbo

ABOUT ME

I am a dedicated, organized and methodical individual. I have good interpersonal skills, am an excellent team worker and am keen and very willing to learn and develop new skills. I am reliable and dependable and often seek new responsibilities within a wide range of employment areas.

EXPERIENCE

Customer Care Representative 2020 – 2023

Sun Trust Ltd

- Respond to customer inquiries via phone, email, chat, or social media
- Resolve customer complaints and issues promptly and professionally.
- Provide accurate product/service information and solutions.
- Escalate complex issues to senior team members or management.

Product Manager

Arowwai Industries

2019 - 2020

- Conduct market research to identify trends, consumer needs, and competitor activity.
- Analyze customer feedback, complaints, and suggestions.
- Collaborate with cross-functional teams (R&D, Operations, Marketing) to develop new products and enhance existing ones.
- Manage product lifecycle, including formulation, packaging, and labeling.

Class Teacher (NYSC)

2023- 2024

Greater Heights Secondary School - Anambra State

REFERENCES

Harumi Kobayashi

Sun Trust MD / CEO

Phone: 08067765646

Email: Lawalonimisi@gmail.com

Mrs Amacri Miranda

Director, Arowwai

Phone: 08132566763