

JANETH GODWIN AKPA

Alagotor field Ajah, Lagos
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Objective

I seek challenging opportunities where I can fully use my skills for the success of the organization.

Experience

- Nars Supermarket, Oniru, Lagos** March, 2023 - September, 2024
SALES REPRESENTATIVE
Cross-sell products and introduce new products to customers.
Ensure accurate pricing and scanning of products.
Maintain contact lists and follow up with customer to continue relationship.
- Beauty Boutique, Wuse 2, Abuja** February, 2021 - January, 2023
SALES ASSOCIATE
Execute purchases and returns at the cash register while checking for accuracy.
Scan goods and ensure accurate pricing.
Issued receipts after payments
Answer questions about the products.
Ensured good relationship with customers.
Resolve customer complaints and issues in a timely and professional manner.
- EA Empire, Lekki Phase 1, Lagos.** June, 2018 - March, 2020
SALES ASSOCIATE
Greet customers as they enter the store.
Answer customer questions and assist with requests.
Resolve customer complaints and issues in a timely and professional manner.
Promote a company's products or services through excellent customer service.
Introduced customers to new items.
Maintained a good relationship with the customer to ensure continuous patronage.

Education

- Akanu Ibiam Federal Polytechnic, Unwana, Ebonyi State** 2012
Accountancy
ND
- Agiga Day Secondary School, Ogaja, Cross River State** 2010
West African Examination Council (WAEC)
- Zimalex Nursery and Primary School, Bida, Niger State.** 2005
First School Leaving Certificate (FSLC)

Skills

- Effective communication (Verbal and Written)
- Teamwork
- Critical Analysis
- Social media
- Flexible, adaptable and open to change

Interests

- Analysis
- Observations
- Cooking
- Travelling

Personal Data

- Gender: Female
- Date of Birth: 14th March
- Marital Status: Single

- State of Origin: Ebonyi State
 - Creed: Christianity
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Reference

- Available on Request